



# Winter 2019-20 NEWSLETTER

## Your Board of Directors

The Swann Keys Civic Association is managed by a Board of Directors composed of 15 volunteer Lot Owners who are elected on an annual basis in May of each year. As a Lot Owner, you are eligible to run for the Board of Directors. Board meetings are held on the 3rd Sunday of each month at 10 am. Lot Owners are encouraged to attend all Board meetings as time is reserved at the end of each meeting for Lot Owners to address the Board.

- |                        |                  |
|------------------------|------------------|
| • Bill Althoff         | 36932 Blue Bill  |
| • Bob Bauer            | 36945 Laws Point |
| • Katherine Berkheimer | 37047 Pintail    |
| • Dan Cavanaugh        | 36983 Laws Point |
| • Mike Deckelman       | 37048 Canvasback |
| • Wilma Denton         | 37012 Blue Bill  |
| • Chuck Der            | 36951 Mallard    |
| • Sharon Fantini       | 37871 Swann      |
| • Carol Harper         | 37023 Canvasback |
| • George Kirkley       | 37789 Swann      |
| • Jeff Markiewicz      | 37042 Pintail    |
| • Dianna Shade         | 36972 Canvasback |
| • Sue Sisson           | 36958 Mallard    |
| • Butch Wienhold       | 37018 Canvasback |
| • Lori Wroblewski      | 37066 Laws Point |

Executive Committee: George Kirkley, Sharon Fantini and Carol Harper

Elected: Mike Deckelman and Wilma Denton

To contact a BOARD member, send an email to

[info@swannkeys.comcastbiz.net](mailto:info@swannkeys.comcastbiz.net).

for delivery to the Board member.

## Swann Keys Civic Association

37689 Swann Drive, Selbyville, DE 19975

302-436-5111 Fax 302-436-5119

Email: [info@swannkeys.comcastbiz.net](mailto:info@swannkeys.comcastbiz.net)

Website: [www.swannkeys.org](http://www.swannkeys.org)

Office business hours are M - F, 9 am - 2 pm

## Officers

George Kirkley, President

Butch Wienhold, Vice President

Sharon Fantini, Treasurer

Carol Harper, Recording Secretary

Kathy Berkheimer, Corresponding Secretary

## Emergency Numbers

Butch Wienhold 410-608-6260

Mike Deckelman 410-591-5442

## Security

Swann Keys has a system of security cameras for our common areas.

If you see something suspicious, say something — Call 911 OR contact

Corporal Michael Trestka, DE State Police

302-856-5080

## Newsletter Committee

Sue Sisson, Editor

Kathy Berkheimer

Sharon Fantini

Carol Harper



## WINTER IS COMING — PREPARE YOUR PROPERTY

Call the office 48 hours ahead if you want your water turned off at the street for the winter. If this is done during working hours (9-2, M-F), there is no charge. After hours, there will be a \$50 charge for this service. You should mark the location of your street cut-off valve with a stick, flag or reflector so that it is easily identified. Do not park or place anything over your street cut-off valve that impedes access to it. If a Lot Owner damages the cut-off valve in any way, they will be financially responsible for its repair. As an additional safeguard, Lot Owners should consider installing a water cut-off valve inside their home.

# Swann Keys Committees at Work

Our Committees address all aspects of community functions, duties and activities relating to updating and improving Swann Keys for all Lot Owners.

Committees are Chairpersoned by members of the Board of Directors.

We encourage any Lot Owners with special skills, abilities or a desire to help to volunteer for one of these Committees. **It's your community, get involved.**

## Beautification

Chairperson: Bill Althoff

Member: Pat McCamant

## Audit & Budget

Chairpersons: George Kirkley  
Kathy Berkheimer

Monthly	Oversees all financial transactions and expenditures of Swann Keys
Quarterly	Reviews procedures along with preparing our payroll and local taxes for processing through our accountant.
Annually	Supervises an audit of Association books and recommends the annual budget and statement of income and expenditures to be presented at the regular Annual Meeting.
Every 3 Years	Conducts a CPA-prepared audit of all records and procedures as recommended by State Code.

The Treasurer is an ex-officio member of this committee and responsible for the recordkeeping and collection of unpaid maintenance fees.



Beautification has been busy throughout this past summer. Early season was devoted to flower and shrub plantings plus mulching. A big “thank you” goes out to Pat McCamant for the plantings around the pool area and for keeping those areas watered and weeded as required. Throughout the summer, other members of the Committee kept the flower and planting beds around the community weeded to maintain their attractiveness.



Our lawn care company, Bayscapes Lawn Care, has done an excellent job keeping the common areas mowed, trimmed and weed free throughout the summer.

The Committee has also done some heavy lifting — over a ton of river rock was bought and installed around the entrance of Swann Keys at the intersection of Laws Point and Swann Road. These stones will aid in drainage while minimizing the erosion of the storm ditches in that area. Also, the bulkhead wall was rebuilt on the southeast corner.

On September 21, community volunteers Mike Deatrick, Pat McCamant, Lori Monroe, Dan Cavanaugh, Bob Bauer and Bill Althoff helped trim and clear the common grounds. Thanks to all!

Planned improvements for next year include investigating a change from double-shredded mulch to a decorative stone in beds around the entrance and office. Although the initial cost may be higher, the long-term cost may be lower since we will not need to replace the mulch every year.

This Committee is open to all ideas or suggestions to make improvements for the beautification of our community. Forward your ideas to the Office.

## Committees

### Bylaws, Rules & Regulations

Chairperson: Wilma Denton

Committee Members: Chuck Der, Carol Harper, Sharon Fantini, Tom Carney, John Vai and Monica & John Hafner

Bylaws has completed its review of the current bylaws. Many changes and additions were required to comply with Delaware's DUCIOA Law, Title 25, Chapter 81, which was adopted to protect the Lot Owner. The proposed recommendations have been sent to our attorney for review and formatting. After review by the attorney, the document will go to the Board of Directors and then to the Lot Owners for a vote.

Prior to the document being mailed to all Lot Owners, there will be several educational sessions for the members of the association. This will give everyone the opportunity to ask questions and understand the changes. We urge everyone to take advantage of these educational meetings.



### Nominations

Liaisons: Dianna Shade & Wilma Denton

Nominations will begin their work in January 2020.

Requests for nominees will be mailed to all Lot Owners in mid-February. Please remember to ask permission from the person you would like to nominate.



### Southern Sussex County Community Action Group (SSCCAG)

Representative: Nancy Flacco

The SSCCAG is a non-partisan coalition of communities located in unincorporated areas of southern Sussex County.

The mission is to address common issues of these communities that impact the quality of life, availability of public services, public safety and property values; and to positively affect continued improvement of these and other areas.

The purpose is to bring together representatives of these communities within unincorporated southern Sussex County and provide a means for these communities to work together to address common issues, such as promote the health and safety, share experiences, inform and educate member communities and provide a forum for communities to discuss issues with elected officials.

The SSCCAG meets quarterly and meeting notices are posted on NextDoor. All Lot Owners are welcome to attend these meetings.



Stop the Bleed is a National awareness campaign and call-to-action that is intended to cultivate grassroots efforts that encourage bystanders to become trained, equipped and empowered to help in a bleeding emergency before professional help arrives.

"Uncontrolled bleeding is the number one cause of preventable death from trauma."

Stop the Bleed gives participants hands-on training of basic techniques to control bleeding of an injured person until emergency responders arrive. A Stop the Bleed course was hosted by Swann Keys in June. If there is adequate interest in sponsoring another course, please contact Nancy Flacco 302-388-6756.

For additional information on this program, you can visit <https://www.bleedingcontrol.org/>

# Committees

## House Committee and Club Liaison

Chairperson: Lori Wroblewski

Members: Margaret Hutchison, Pat McCamant, Kathy Berkheimer, Cass Cavanaugh, Butch Weinhold, Nancy Kirkley and Angela Forry

**Clubhouse & Community Center open**  
**8 am to 10 pm daily**



The House Committee has had several meetings so far this year.

We have been able to implement better signs to distinguish between trash and recycling for cans in the Clubhouse and Community Center. Recycling now have lids with holes to accommodate cans and bottles. Signs have been placed on both cans as reminders. A thank you to Margaret Hutchison for all her work in finding and ordering products, as well as creating signs.

Through a generous donation from a resident, Lori Monroe, we now have a new floor mat in the ladies room off the pool. There have been many comments about how nice this mat is. We will continue to discuss the possibility of more mats for both bathrooms next year.

We have a new cleaning person, Angela Forry, a resident of Swann Keys. There have been many compliments on the good job she is doing.

Both the Sports Club and Ladies Auxiliary are represented on the House Committee. At our last meeting, we discussed a number of new and exciting projects the clubs are looking at to raise money for the benefit of the community. More information on these projects will be announced over the next few months.

A thank you to the Sports Club and Ladies Auxiliary for their recent generous donation to purchase a bench for the shuffleboard court.

The House Committee usually meets at 10 am the Friday before the monthly Board of Directors Meeting.

Volunteers are always welcome on the House Committee. If you are interested in joining, please contact Lori Wroblewski at lwroble1@yahoo.com.

## Recreation

Chairperson: Bob Bauer



It was a banner year for our community pool. Over the 83 days it was open, there were 9,617 Lot Owners and guests enjoying relief from the hot summer days. Our biggest holiday was the 4th of July with 348 swimmers, followed by July 5th with 284.

We had some problems with the splash zone at the pool and have contacted the original installer for new parts to fix the problem.

We are looking into adjusting the pool hours in 2020 to open the pool at 10 am from Memorial Day to Labor Day. As a cost-saving item, we may be able to reduce the number of guards on duty to one and, on certain days, to swim-at-your-own-risk.

Other new additions to the pool area are a clock, a Pepsi soda machine at no cost to us and 20 new chairs with 3 new tables, which still need assembling. Disposal of 32 rusty chairs leaves us still needing to purchasing more chairs. A suggestion was made that Lot Owners may want to donate a chair and have their name or a dedication plaque applied to that chair.

For the 2020 swim season, volunteers will be needed to sit at the pool entrance to check in swimmers. Please let Bob Bauer know if you can volunteer.

In the shuffleboard court, parts have been received to make the necessary repairs. A new bench seat has been placed in the shuffleboard area.

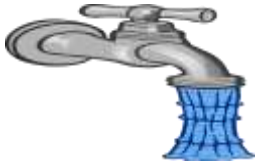
**Playground Area is open 8 am to Sunset daily**

Use of the playground equipment is at your own risk.

No pets are allowed in the playground area.



Also new mulch has been added in the playground swings area, along with a handicap swing purchased with donations from a resident, the Sports Club and Ladies Auxiliary.



## Committees

### Water Committee

Chairpersons: Bill Althoff, Jeff Markiewicz and Butch Wienhold

Members: Lori Monroe, Lori Wroblewski, Mike Deckelman , Bob Bauer, Lou Perti,  
Dan Cavanaugh, Sharon Fantini, George Kirkley, Carol Harper and Bill Hutchison

The Water Committee has been very busy this year. The Committee's primary objective is to provide the best quality water to our Lot Owners with uninterrupted and reliable availability. To support this objective, the Committee has undertaken numerous tasks to address the community's concerns: improve routine operations and maintenance; improve communications with water operator company and update/enhance electric work within the buildings.

The current Committee has initiated weekly meetings with the current water plant operator to better align their work with the community objectives. With the inclusion of their management progress, we have implemented a lower iron cap (.25) threshold and trend identification. The combination of both these changes, especially the trending, could have prevented the need for a few of the notifications that occurred in the spring. Another change was initiating a call tree in case of an incident. Again the current operator responded positively when a minor issue occurred on a brine tank; notifications were completed in a timely manner and the problem was corrected immediately.

Building on the past Committee's effort to solve electrical tripping issues on well #2, we intend to award a contract to John Tieder. They will replace the soft start with one identical as used on well #3, ventilate the enclosure and reprogram existing controller with a fail over to switch well #2 to well #3 upon failure and install surge protection on the main. In addition, the Committee intends to clean up the panel box by removing obsolete and discontinued components.

Following the community vote to keep our existing wells, the Committee is pursuing modernization of the water processing and delivery. The BOD approved our suggested two prong strategy—maintain a steady state with existing equipment and services, while seeking upgraded equipment and professional services to furnish the very best in water supply to our Lot Owners with uninterrupted and reliable availability of water.

The steady state (first prong of the overall strategy) is being addressed with the meetings and improvements with the existing operator. We are using the study completed by Pennoni Associates in January 2018 as the foundation of the second prong. The report by Pennoni identified multiple areas for improvement, both near and long term and we are acting upon them where prudent.

As an example of near term, the report noted the existing 28,000 gallon tank should be changed from storage capacity only and brought into the daily distribution of treated water. To address our long term water treatment and purification issues, a Request for Proposal (RFP) has been created to satisfy the second prong of the strategy—to upgrade the water plant to a current code compliance facility while taking into account planned growth over the next ten years. This is a four part RFP including plant equipment upgrades, multiple plant operation models and a disaster recovery plan. We will work through the RFP responses over the winter and update the community with our results.

We are prudent with the suggested changes from Pennoni Associates and we will not make any changes to the plant at this time that we may not be able to use in the new plant configuration. We will only buy things one time. We have delayed some non-essential work, such as the exterior painting of the existing tank, to avoid potential damage during any work near the tank.

The committee continues to keep your goals at the forefront. We will provide the best quality water to our Lot Owners with uninterrupted and reliable availability. Anything less is not acceptable, as anything less may impact our property values.



# Committees

## Publicity/Communications

Chairperson: Sue Sisson



Your Publicity Committee continues to prepare two newsletters each year—one for the summer months addressing warm weather activities in the community and one in the fall for the winter months with information to keep you and your property safe during the cold. Our newsletters can be viewed on the Swann Keys website or a hard copy can be picked up in the Office. This is a publication for and about your community. If you have any suggestions or comments, please share them with us.

We have developed and are continually updating a Welcome Package that is presented to new Lot Owners as they move into our community. This package informs them of established rules, regulations and schedules within the community that make Swann Keys such a delightful place to live.

One Call Now is an integral communication tool that keeps our Lot Owners informed by telephone on community activities and alerted to emergencies or concerns affecting them or the community. Bill Hutchison has been directly involved with this system from the beginning and will continue to be the voice of One Call Now.

## Security & Emergency Preparedness

Chairperson: Dan Cavanaugh

Our Committee continues to familiarize themselves with the camera system and recording devices throughout Swann Keys.



A cable trench was dug allowing the Community Center to be hard wired into the system.

Recently, we recorded three young men who climbed the fence and entered the pool area after hours. They left three bikes behind next to the pavilion. Only one of these bikes has been claimed.

Our Community Response Officer, Corporal Trestka, has visited Swann Keys and given us ideas and guidelines on handling parking and vandalism complaints.



As a reminder, all drivers of golf carts within Swann Keys must hold a valid state driver's license.

No weapons of any kind are permitted in Swann Keys.

The 2019 Atlantic hurricane season will end November 30th. Until then, Swann Keys Lot Owners should be prepared for storms that affect our area. Emergency Preparedness Kits are available in the Swann Keys office.

## Maintenance

Chairperson: Butch Wienhold, Mike Deckelman and Jeff Markiewicz

The Spring and Summer seasons have kept us busy with upkeep and repairs to our common areas and infrastructure.

Electrical and physical repairs were needed on several lift stations. This project included new lids and locks installed on Pintail, Blue Bill, Laws Point and Canvasback. All lift stations were pumped out and cleaned on August 13, 2019.

We helped with the brine tank replacement in our water plant, pulled and evaluated the check valve in well #3, cleaned up a few sewer backups from pump malfunctions and repaired many water leaks in our community. We are also involved in keeping our water plant in prime condition as we await the results of the Request for Proposal for a licensed water plant operator.

We continue to work with all the Committees and Clubs as upgrades, replacements and repairs are needed.



*If you have any questions or want to volunteer for any of our Committees, you may contact the Chairpersons or any of the Committee members.*

# Ladies Auxiliary

Officers: Cass Cavanaugh, President    Barbara Stockard, Vice President  
Ruth Stevens, Secretary    Mary Burkhardt, Treasurer    Johnnie Fetty, Chairperson of Membership



We want to commend Ruth Stevens, our current Secretary and one of the founding members of the Auxiliary, for her many years of dedication to the Auxiliary by serving in a variety of roles, including as President and as numerous committee Chairpersons.

The Ladies Auxiliary has had a very successful 2019 so far. Highlights included a Spring Children's Easter Egg Hunt, happy hours, Spring Flea Market, water aerobics, Bunco and many other events that will continue next year. One event that occurs yearly is the Annual New Year's Eve Party and Dance held at the Clubhouse. Dancing and music provided by Bob Hughes guarantees happy dancing feet for all attending. What could be better than bringing in 2020 with neighbors and friends close to home?



The fall/winter season will kick off with a **Halloween Happy Hour** on October 19, 2019. This event has been very successful in the past because of its games, happy hour, costumes and lots of fun. Those coming in costume will have free admittance. For those not in costume the cost is \$10 per person. What a great way to meet and greet your neighbors for a relaxed, fun-filled evening!

Next is our **Fall Christmas Bazaar** on October 26, 2019. This event includes crafters, food, bake sale, sale of gently used items, raffles and a 50/50. More information on this event will appear in NextDoor and on the Roxanna VFD Bulletin Board. Proceeds from this event enable your Auxiliary to contribute to improvements in our outside areas, including the pool and playground. Visit this Bazaar and take home a Christmas treasure.



The Auxiliary is providing dinner relief as the Christmas season begins. A **"Grab and Go" Soup and Dessert Sale** will be held immediately following our regular Auxiliary meeting on Saturday, November 9, 2019. Auxiliary members are excited to share their best recipes in a variety of delicious homemade soups (both quart and pint sizes) and desserts. Stop by the Clubhouse at 11 am on the 9th and pick up a your dinner.

Way back in 1984, the Auxiliary sold a cookbook with recipes provided by Swann Keys Lot Owners. Today, the Auxiliary in conjunction with the Sports Club, is planning a new **Swann Keys Cookbook** with new recipes and some old standards from 1984.

We hope to include some history on the recipes and on Swann Keys. If you have a recipe to share and, hopefully, some history on the recipe, please contact Nancy Flacco (papitbull@aol.com) from the Auxiliary or Margaret Hutchison (marbill66@comcast.net) from the Sports Club.



This is an original recipe provided by Ruth Stevens from the 1984 cookbook. Ruth says this recipe for **Mexican Wedding Cookies** is not only tasty, but easy enough to make with a 3rd grader:

1 cup butter    1/4 cup sugar    2 cup flour    2 tsp vanilla    1 cup nuts    confections sugar  
Cream butter & sugar; add flour, vanilla & nuts. Mix well. Shape into walnut-sized pieces with your hands. Bake in 350 oven approx. 20 min or until light brown. Roll in confectioners sugar while hot and again when cool. Enjoy!



## **Spinach Bacon Salad**

Dressing: 1/2 c. vegetable oil    1/4 c. sugar    1/4 c. chili sauce    1 sm minced onion    2 tbs red wine vinegar    1/2 tsp salt  
1/2 tsp. dry mustard    1/2 tsp Worcestershire sauce    1/4 tsp red pepper  
Salad: 1 bag torn spinach    1 hard cooked egg    2/3 c. Bibb lettuce    3/4 c. crispy bacon  
Mix dressing ingredients, cool and shake. Combine lettuces and pour dressing over. Serve.



All of the above Auxiliary activities enable us to raise funds to put back into our community in the form of improvements and repairs to benefit all Lot Owners of Swann Keys. Community support is vital to make these events successful in fulfilling these goals.

Additional fun activities are aerobics and Bunco. The Auxiliary, through the efforts of member Nancy Flacco, initiated a "Stop the Bleed" course and kit that is now located below the Automatic External Defibrillator in the Clubhouse. Ruth Stevens organizes a yearly Christmas trip to the DelMar Nursing Home to deliver snacks, entertainment and Christmas cheer to the residents of this nursing home.

# Sports Club



Officers: Butch Wienhold, President  
Eleanor Bruce, Vice President Margaret Hutchison, Secretary  
Kathy Berkheimer, Treasurer  
Club Directors: Nancy Kirkley Charles Denton Pat McCamant

The Sports Club provides sporting and social events for members and guests in the Community. Meetings are held every third Saturday of each month from 10-11 am. We welcome new members! Membership dues are \$20/year. Our organization is non-profit and responds to the needs of the community. Through the years we have contributed to items on the playground—pool furniture and umbrellas along with items for the kitchen and bathrooms, to name a few. In addition, we also contribute to such organizations as "Wreaths Across America", a group that puts wreaths on graves of veterans at Christmastime. Some of the current events and charitable activities scheduled:

We are currently working in conjunction with the Ladies Auxiliary to compile a **Swann Keys Cookbook** of recipes from Swann Keys Lot Owners. This cookbook will not only raise funds for the community, but will create a book by and for the people of this community. So if you have a good family or personal recipe you want to share, please send it to Margaret Hutchison at [marbill66@comcast.net](mailto:marbill66@comcast.net) or call her at 302-988-1029.



Here is a sneak preview of one recipe from our Sports Club member Pat McCamant:

## **BANANA NUT BREAD**

*The recipe is from a Lancaster County Cookbook with favorite recipes of Members of the Mary Ferree Society organized in 1940 and one of Pat's favorites.*

1 cup sugar	1 tsp. baking soda
½ cup shortening	½ tsp. salt
2 eggs	2 cups flour
3 ripe bananas	½ cup chopped nuts

**Cream sugar and shortening. Add eggs. Mash bananas and add soda. Permit to settle. Bananas will get slightly frothy. Add flour, salt and nuts. Mix thoroughly. Bake in a greased loaf pan at 350 degrees for 1 hour.**

On November 16, 2019, we are holding a **ROAST PORK DINNER**. Details to be posted.



The menu is roast pork, sauerkraut and all the fixings and is

Our Members-Only **CHRISTMAS PARTY** is scheduled for December 14, 2019. So please, join the Sports Club and attend a great Christmas Party with delicious catered food and music for dancing.



January 18, 2020 will be one of our biggest events—the **CHILI COOK-OFF HAPPY HOUR** that is open to the entire community. Applicants can prepare their best chili in a crockpot or pan. Attendees will sample all the chili submitted and then vote on their favorite. Votes will be tabulated and 1<sup>st</sup>, 2<sup>nd</sup> and 3<sup>rd</sup> place awards will be given. After the contest, everyone can enjoy a bowl of chili and other delicious food. Details to be posted.

February 2, 2020 is **SUPER BOWL SUNDAY!**



Always a fun event serving "tailgate" food (sandwiches and sides), beer/wine and soda and a chance to root for your favorite team! Details to be posted.

The Sports Club has had a great 2019. St. Patrick's Day Dinner in March and the Kentucky Derby Happy Hour in May were well attended and lots of fun. We had one of our largest July 4<sup>th</sup> celebrations in the history of the Community. Our annual Boat Parade left from the Marina and visited other local communities. Our famous roast beef sandwiches sold very well. Games were played and prizes given for everyone (the Wheel with prizes of beer/wine and lots of nice baskets). There were several Pool Parties in the summer evenings and a Doo Wop dance held in August. The Italian Dinner was just held on September 14 and was well attended with delicious food and great friends.



We want to take this opportunity to extend a big "thank you" to Sandy and Ruth Stevens. Lot Owners of Swann Keys since 1985, Sandy and Ruth have both been very active in the formation of the Swann Keys community. For a number of years after moving here, they both worked, including Sandy driving a bus in Ocean City. Sandy is a charter member of the Sports Club, which was formed in 1990, and he is the last remaining original member. Ruth is one of the original members of the Ladies Auxiliary, which was formed in 1986. The Sports Club started with a group of twenty (20) men playing cards during the week. Then each member contributed \$100 towards a TV to put in the Clubhouse so that the volunteers working in the community could watch TV while they ate lunch. This evolved into the members watching sports on the weekends. During this time both clubs got together and held dances with Sandy as the DJ. He also DJ'd for many other functions during the years. The Sports Club was incorporated in 1996 and sometime during that time, women were included in membership. For many years Sandy has donated stuffed animals for the Nursing Homes and novelty toys for kids at functions such as July 4<sup>th</sup> and Picnic in the Park. Sandy has continued to work throughout the years and is still very active in Sports Club events, as is Ruth in Auxiliary activities.

We sincerely give our heartfelt thanks to Sandy and Ruth for over 34 years of service to this community!



## TRASH COLLECTION

**Regular Trash** is collected every Monday with containers placed curbside, 3 ft apart and the lid facing the street. Yard waste will not be picked up with the regular trash. You must contact [www.dnrec.gov](http://www.dnrec.gov) for information on yard waste disposal.



**Recycle Trash** is collected every other Monday starting with November 11, 2019.

Due to disposal facility closures, trash and recycling may not be picked up on major holidays—Thanksgiving, Christmas, New Years. During a holiday week, trash may be collected on Tuesday, rather than Monday.

These items are prohibited from disposal in the regular trash:

- Electronics: computers, laptops, monitors, microwaves & televisions
- Air conditioners, dehumidifiers, freezers & refrigerators with Freon removed
- Hazardous & medical waste: asbestos, automotive fluids, batteries (home & car), paints, paint products, fluorescent light bulbs, mercury products, household cleaners, medicines and pesticides

Delaware Solid Waste Authority sponsors collection events throughout the year for proper collection of these items and document shredding. Check the website [www.dswa.com](http://www.dswa.com) for a complete listing of the items, dates and locations for these collection events.

## IMPORTANT PHONE NUMBERS

Police / Fire / Ambulance	911
Police (non-emergency)	302-436-5085
Delaware State Police	302-855-2980
Fire / EMS (non-emergency)	302-436-8802
Sussex County Sheriff	302-855-7830
<b>Animal Control/Shelter</b>	<b>302-856-6361</b>
Sussex County Constable	302-855-7819

<b>Hospitals</b>	
Beebe Medical Center emergency	302-645-3289
Beebe non-emergency	302-645-3300
Peninsula Regional Medical Center	410-546-6400
Atlantic General Hospital	410-641-1100

<b>Public Schools &amp; Colleges</b>	
Phillip C. Showell Elementary School	302-436-1040
University of Delaware	302-856-5780
Selbyville Middle School	302-436-1020
Del Technical & Comm College	302-856-5400
Indian River High School	302-732-3800
Univ of Delaware Georgetown	302-855-1620
Sussex Technical School	302-856-0961

<b>Town Information</b>	
Bethany Beach	302-539-8011
Fenwick Island	302-539-3011
Selbyville Post Office	302-436-8044

<b>Utilities</b>	
Delaware Electric CoOp Emergency	302-349-9090
Comcast / Xfinity	866-266-2278
Miss Utility	800-282-8555

<b>Miscellaneous</b>	
Board of Elections	302-856-5367
Internal Revenue Service	800-829-1040
Boat Registration	302-739-9916
Libraries— Bethany	302-539-5231
Selbyville	302-436-8195
Business License	302-856-5358

**DNREC 800-662-8802**

***DNREC must be called before any boat lift installations***

Social Security	302-772-1213
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**Sussex County Planning & Zoning 302-855-7878**

***Planning & Zoning must be called before any property improvements or additions***

Division of Motor Vehicles	302-853-1000
State Parks Information	302-739-4702
Fishing/Hunting	302-739-9911



## ON THE STREETS OF SWANN KEYS



Speed limit throughout Swann Keys is **20 mph**.



You must come to a **complete stop** at the stop signs on the end of each street .



There is **no parking** on the grassy common areas, except during community or club events, when regular parking spaces are limited.



Street light **outages** or any electrical concerns in the common areas or a problem with trash pickup, you must call the Swann Keys office immediately.



**Vehicles not permitted** on Delaware State highways (except golf carts) are not permitted in Swann Keys.

**Parking a vehicle** or portion of a vehicle (with exception of service vehicles) on the hard service of the road is not permitted.



It is important for emergency communications that the Swann Keys Office have contact important on our **full time renters**. Contact the Office to register your renter's information.



**Delaware State Law** requires all seller(s) of property to provide to buyer(s) a completed Delaware Uniform Common Interest Ownership Act (DUCIOA) package upon a signed Agreement of Sale. This also applies to any **"for sale by owner"** property. This DUCIOA package can be obtained through the Swann Keys Office.



Swann Keys is using the **ONE CALL NOW** system to communicate emergencies, water and power outages, weather alerts and other community-related issues by telephone to our Lot Owners. For this system to be beneficial to you, we need current information (cell phone number is preferred) to contact you. Call the SK Office with updates to your contact information or complete this form and email to [info@swannkeys.comcastbiz.net](mailto:info@swannkeys.comcastbiz.net).

#### SWANN KEYS OWNERS CONTACT INFORMATION

NAME \_\_\_\_\_

SWANN KEYS ADDRESS \_\_\_\_\_

CELL PHONE # \_\_\_\_\_

HOME PHONE # (optional) \_\_\_\_\_

EMAIL ADDRESS \_\_\_\_\_

SECONDARY EMAIL ADDRESS (optional) \_\_\_\_\_

### EVENTS AT THE BEACH

#### 2019

10/31-11/10 Independent Film Festival (Rehoboth)  
11/2-3 Holiday Fair (Rehoboth)  
11/21-12/31 Winterfest of Lights (OC)  
11/29 The Ten Tenors (OC)  
11/29-12/1 Holiday Shopper's Fair (OC)

12/7 Oak Ridge Boys (OC)  
12/7 OC Christmas Parade  
12/8 Salute to Big Band Orchestras (OC)  
12/14 Comic Con  
12/15 Nutcracker (OC)  
12/31 NYE Celebration & Fireworks (OC)

#### 2020

1/18-19 Delmarva Art Expo (OC)  
2/14-16 Seaside Boat Show (OC)  
2/29 Craft Beer Festival (OC)  
  
3/5-8 Film Festival (OC)  
3/13-15 Wool & Fiber Expo (OC)  
3/14 St. Patrick's Day Parade (OC)  
3/20-22 Home, Condo & Outdoor Show (OC)  
  
4/24-26 MD Intl Kite Festival (OC)  
  
5/7-10 Springfest (OC)  
5/14-17 Cruisin' Ocean City (OC)



For more information on these and other events in our area, visit  
[ococean.com/events](http://ococean.com/events)  
OR  
[sunnydayguide.com](http://sunnydayguide.com)





Pool waddlers.



Paddles



MONIKA & LUKAS

Bob, Monika, Lukas, Becky  
Last day at pool



Pickleball players

